

Title: Annual Report to CDNL 2009
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1. General overview of recent major developments

General Trend of Visitorship and Membership

76,856 new library members signed up between April 2008 and January 2009, bringing the total cumulative library membership to 1.99 million.

29.96 million people visited the public libraries during the same period.

New Information Services

Local History Service

The Local History Service was launched on 11 April 2008 as part of the Lee Kong Chian Reference Library (LKCRIL) Singapore Information and Research Service.

EnterpriseOne Business Information Service (EBIS)

EBIS was launched on 2 Aug 2007 as a joint collaboration information service to the business community, providing services and programmes such as seminars, information consultancy, monthly macroeconomic and industry updates and industry reports.

2. Key facts and figures (size of major collections, number of staff, total operating budget, etc).

The size of the National Library Board's (NLB) print and non-print collections as at February 09 was about 9.3m, including over 700,000 e-books and 167 databases.

Total number of NLB staff (professionals and paraprofessionals): 918

Total operating expenditure per annum: \$147million

Loans per annum: 25.8 million

3. New developments in creating and building collections.

Digital Legal Deposit Platform (DLDP)

DLDP was created to acknowledge publishers, organisations, donors and content developers (such as authors, music composers and self-publishers) that actively deposit and donate their materials with the National Library.

Memoranda of Understanding (MOU) with Overseas Libraries

No.	MOU Partnership	Date
1.	NLB and the National Library of Australia (renewal of MOU)	17 Sep 2008
2.	NLB and the Kuala Lumpur Library (new MOU)	9 Oct 2008
3.	NLB and the National Library of Indonesia (renewal of MOU)	26 Feb 2009

Donor Collections

The virtual Donors Gallery was launched on 2 August 2008. It includes an introduction and highlights of 46 donor collections on display in the Donors Gallery at LKCRL.

As of January 2009, NLB has received donations of 28,028 items (books, photos, etc) and 16,744 pages of manuscript.

Digital library

National Library Web

On 15 April 2008, the National Library Web (NL Web www.nl.sg) was launched as part of the National Library Board's initiative to develop the TriWeb services. The TriWeb services is a family of three websites created to replace the current single access website (www.nlb.gov.sg). Each site is aimed at fulfilling different functions and addressing its own positioning and target audience. The three sites are: National Library Board Web (www.nlb.gov.sg), the corporate website that contains information on key NLB events, news and other useful resources about NLB; the Public Library Web (www.pl.sg), that features key services by the Public Libraries; and the NL Web, that features the statutory functions, heritage role and services provided by the National Library Singapore. It also features Singapore resources in various microsites and Singapore-related sites such as Singapore digitised books and newspapers.

4. New developments in managing collections.

Managing digital collections

Incorporation of Dublin Core Metadata Initiative Limited in Singapore

The Dublin Core Metadata Initiative (DCMI) Limited was incorporated in Singapore on 23rd December 2008. The National Library Board and National Library of Finland are its founding members. The current three affiliate members are:

- National Library of New Zealand;
- The National Library of Korea; and
- JISC - The Joint Information Systems Committee from UK

Knowledge Organisation Systems (KOS) Project

The KOS project develops new vocabularies and links them with NLB's legacy vocabularies to a base of concept terms used to describe NLB's digital resources. These comprise over 60,000 terms, spanning over 20 vocabularies for both NLB's corporate and library domain areas.

Digital Preservation

NLB is in the process of implementing a digital preservation system, building towards a Preservation Services Centre with initial services planned for other Singapore Government agencies.

Web Archiving

NLB has implemented the International Internet Preservation Consortium (IIPC) standards and tools for our web archiving effort.

Under Web Archive Singapore (WAS), to date, a total of 18,000 web sites (of local domain .sg) deemed to be of national and historical significance have been archived. NLB's objective is to create a collection of websites reflecting various aspects of Singapore's life and heritage, and eventually to fulfill one of our Ministry's desired outcomes: to achieve a sense of community, national identity and rootedness among Singaporeans.

This can be achieved by archiving information that shapes the national identity. The web is increasingly used as a tool for social communication and interaction. Over time it forms a record of events that captures the milieu of a nation, which tracks how our national identity develops and evolves. Archiving this record provides an invaluable source of documented heritage for Singapore's present and future generations. This understanding will create a sense of community and belonging, communal feelings commonly fostered by a good and strong archive.

5. New developments in providing access to collections.

Digital Rights Management Tool

A Digital Rights Management Tool has been developed to manage digital rights for NLB's digital resources, comprising a Policy Manager, Sealing mechanisms and a Management Console for the administration of user IDs and user groups.

Content Publishing Management System (CPMS) Phase 1

An online content portal with personalisation and services aggregation was created. Phase 1 was completed with features and services such as web statistics, online content management, customisable web portal theme, member registration and login, RSS feeds portlets and integration of YouTube, Flickr & Amazon services.

6. Examples of collaboration between the reporting library and other national collecting institutions (libraries, archives and museums).

Mystery of the Dong Son Drums

This was a partnership with the Asian Civilisations Museum to showcase the drums of the Dong Son culture. The Dong Son culture thrived during the Bronze Age and was centered at the Red River Delta region of northern Vietnam. The Dong Son people, who were sophisticated agriculturalists, specialised in bronze casting and created the famous Dong Son drums found widely in Southeast Asia and Southern China. This exhibition was held at the Lee Kong Chian Reference Library from 1 to 29 September 2008.

National Stamp Collecting Competition 2008

The many different stamp collections from the National Stamp Collecting Competition were put together and showcased at the Lee Kong Chian Reference Library from 5 to 7 September 2008. Organised by the Singapore Philatelic Museum, the competition attracted over 300 submissions from primary, secondary and tertiary students.

Submitted by:

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